

P 146 - Quality management in Dialysis Centers: An informatic approach for benchmarking of indicators.

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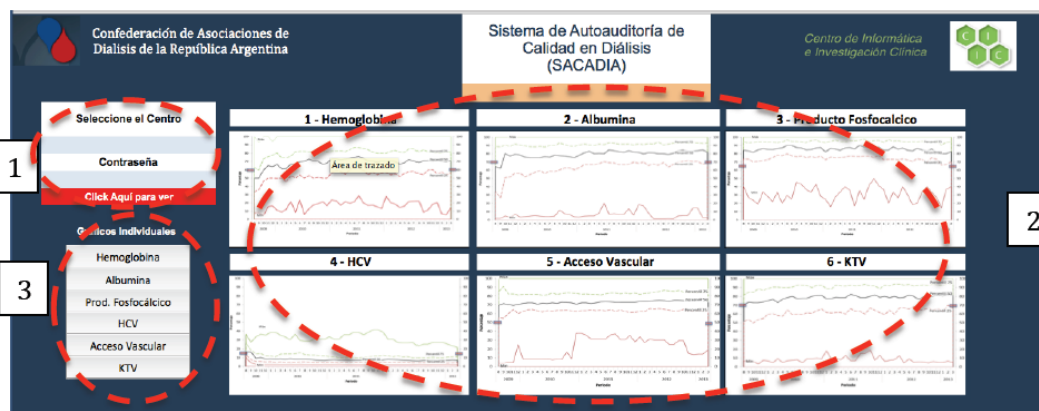
Quality Direction of the Argentine Dialysis Confederation (CADRA).

Introduction:

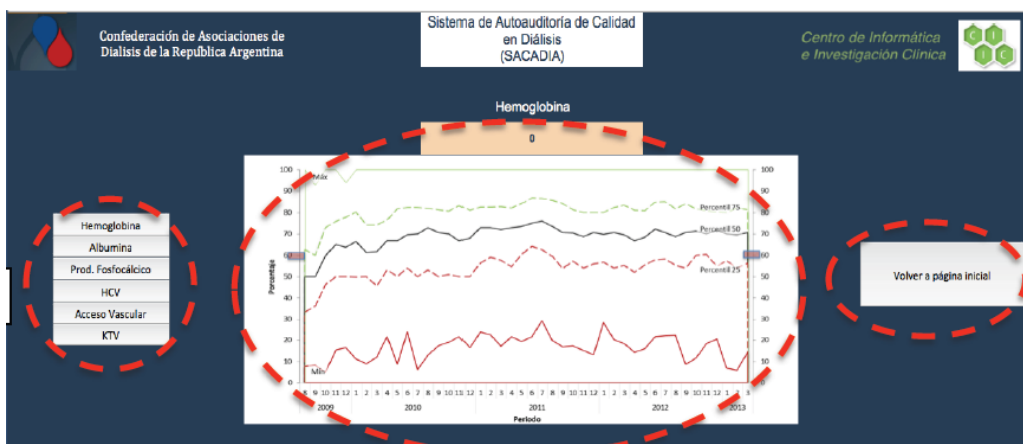
Since 2009, 178 dialysis centers of the CADRA, were incorporated to an incentive programme called "Incentives Comprehensive System for the management of quality replacement therapy in renal function."

Objectives: Development of a software tool for comparative studies of the dialysis centers' efficiency performance.

Material and Methods: We performed a retrospective analysis of the data collected from 9300 patients on dialysis, which included previously established indicators: Dialysis Adequacy, Vascular Access, Anemia, Mineral metabolism, Nutritional Status and Biosafety. Percentiles of the quality measures were constructed from centers' compliance indicators.



Results: Given the confidentiality of the data, it was necessary to develop a software tool that allows each center to be positioned on the chart of percentiles and benchmark their effectiveness.



Conclusions: The software allows the evaluation and monitoring quality performance and the development of improvement strategies supported by the Quality Direction of CADRA,